

Quality Vehicle Manufacturing Warranty Policy

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At Quality Vehicle Manufacturing, we take pride in delivering high-quality products that meet and exceed client expectations. We are committed to client satisfaction, and as a testament to our dedication, please see the following warranty.

Warranty Coverage:

- Manufactured Trays & Accessories
- Warranty Period: 12 months
- Coverage: This warranty covers defects in materials and workmanship that may occur during the specified warranty period. It includes the repair or replacement of any components found to be faulty due to manufacturing defects.

Warranty Terms and Conditions:

1. This warranty is valid for 12 months from the date of delivery to the purchaser.
2. The warranty applies to the original purchaser of the manufactured tray or accessory and is non-transferable.
3. Warranty for non-QVM items or third-party accessories is subject to the original manufacturer's terms.
4. The warranty does not cover damage or defects resulting from normal wear and tear, misuse, neglect, accidents, or unauthorised modifications to all Ute Trays, Trucks Trays and Service Bodies, Toolboxes, and Accessories. Please note that this warranty does not cover any incidental or consequential damages. Report defects within 24 hours to Quality Vehicle Manufacturing by calling 0478186085 or emailing admin@qualityvehiclemanufacturing.com.au.
5. In the event of a valid warranty claim, we will, at our discretion, repair or replace the faulty components of the manufactured tray.
6. Any repairs or replacements under warranty will be conducted at no cost to the purchaser, including labour and parts.

Please kindly note the following:

Warranty Claim: Should a warranty claim be found illegitimate, all associated costs will be the customer's responsibility.

Return and Refund: Our customer service team will promptly arrange the collection of your item for any necessary returns. Please be advised that change-of-mind returns will only be considered within 7 days from the date of purchase. QVM will not accept any return without prior consent.

To file a warranty claim, please email admin@qualityvehiclemanufacturing with photos and a description.